



GOOLWA CRICKET CLUB



VOLUNTEERS POLICY

Volunteers make a positive difference - to our organisation, to the lives of the people we serve and to the South Australian community. Our players, supporters and volunteers are at the centre of what we do. We all benefit because volunteers help us in delivering services to South Australians. Our mutual obligation charter is our shared commitment to the value of voluntary endeavour.

We will	Volunteers will
Regard volunteers as members of our team with the same rights as employees and recognise their contribution.	Be team players and support the work of the team.
Value the time, energy and commitment of volunteers and not make unreasonable demands.	Be flexible and reasonable in accommodating the team's requirements where possible.
Treat our customers, volunteers and each other with respect and courtesy.	Treat our customers, other workers and each other with respect and courtesy.
Be open, honest and fair in our dealings with volunteers.	Be open, honest and fair in their volunteer roles.
Make sure volunteers have safe and healthy working conditions and appropriate insurance cover.	Take responsibility for their own health and safety and not put at risk the health and safety of others.
Provide relevant training and coaching to help volunteers in their work.	Participate in training or coaching necessary to their voluntary duties.
Provide prompt re-imbursement to our volunteers for out-of-pocket expenses.	Submit claims promptly for appropriate out-of-pocket expenses.
Make sure volunteers are well informed and have the information they need to do their jobs.	Take responsibility for staying informed.
Protect the confidentiality of personal information relating to volunteers.	Use information gained in the course of their volunteer work with sensitivity and discretion and observe confidentiality and privacy requirements.
Make sure volunteer opportunities are accessible to all and encourage diversity in the volunteer work force.	Contribute to harmonious workplaces and value the diversity of fellow volunteers.
Work with volunteers to promote an environment that enables volunteers to get the most out of volunteering.	Let us know if they have concerns or when Issues arise.